



Department of Public Works

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MEDIA ADVISORY

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Milwaukee Water Works Warns Residents of Imposters Posing as Water Works Employees

Milwaukee area residents are advised to be on the lookout for people posing as water works employees who seek to collect money or enter homes.

The Milwaukee Water Works has received several calls in the last two weeks from customers who report they turned away a man who came to their door claiming he had water utility business and wanted to enter the home and collect a charge.

Protect yourself and your family from becoming victims of scam artists who pose as utility employees by following these tips:

- Do not allow anyone to enter your home and do not ask anyone to come inside if you are not sure of his or her identity.
- Ask for identification whenever anyone approaches your home. Milwaukee Water Works and other utility employees and contractors carry photo identification. Legitimate employees don't mind if you ask to see I.D. or call to check them out.
- Call the Milwaukee Water Works at 414-286-2830 if you are unsure about an employee's identification or to verify work being done at your home. Call the police if you believe the person is an imposter.
- Do not allow anyone to enter your home claiming to collect a past-due bill, inspect plumbing fixtures, or to sell utility products such as a meter or other equipment. Water Works employees do not engage in door-to-door sales. In addition, employees do not deliver rebates or refunds.
- If you have elderly loved ones or friends, advise them about people coming to their home and what they should do.